

On June 20, 2024, the SCLS Administrative Council made a recommendation to the SCLS Board of Trustees to approve the increase of the Technology Services PC Support Fees for member libraries from a rate of \$250 per PC to a rate of \$260 per PC, beginning in 2025.

The current fee of \$250 per PC was established in 2014. Since then, a decrease in the number of PCs and increases in costs have left SCLS with a deficit of \$30,000 for this service. At the April 16, 2024 Cost Formula Work Group meeting, committee members determined that the goal should be to eliminate the gap and that the cost per PC fee should be increased. This group made the initial recommendation to the Administrative Council to increase the fee by \$10 per PC (to \$260); the Administrative Council accepted this recommendation and now makes the same request to the SCLS Board. Because the PC Support Fee is the “cost formula” for PC Support, this change must be approved by the SCLS Board of Trustees per the Membership Agreement.

This increase will not completely close the gap between the actual cost of service provided and the fees, so additional measures may be required in the future, as costs continue to rise. The Cost Formula Work Group will continue to advise the Administrative Council on this issue in the future.

### **PC Support Fees Data**

Issue: declining number of supported PCs; rising costs

- a. Current cost is \$250 per PC (since 2014)
- b. PC device count decrease since peak in 2021
  - i. 2021 1,399
  - ii. 2024 1,279 = \$30,000 deficit
- c. Have operated at a deficit for 3 years
  - iii. 2022 \$3,293
  - iv. 2023 \$17,638
  - v. 2024 \$26,643 (a reduction in software costs brought this below \$30,000)
- d. PC Support fee would need to be increased to \$18.75 per PC to close the gap