

# Director's Report

## *September 2024*

### **My Activities**

I, slowly but surely, continue with my visits to member libraries. To date, I have visited one-third of them. I will continue as long as weather permits.

We are currently updating the "SCLS Services to Member Libraries" booklet, which I like to share when doing visits to library boards. It is a good refresher on the services we provide and is a great conversation piece.

The Portage County Library Board invited me to attend their September 4 meeting in Stevens Point. This was director Larry Oathout's last meeting before retirement, and his successor's first board meeting. I was glad to be able to attend his farewell. I also got to meet the new director, Alexander Johnson, who was previously the Library Support Services Manager at Marathon County Public Library in Wausau.

I conducted a guest lecture for the LIS712 course at the UW-Madison iSchool on September 20. The course is a graduate level introduction to public library services and administration. I spoke about the current trends affecting public libraries, through a management lens.

### **Technology Staff Highlights**

Staff continue to implement multifactor authentication (MFA) at member libraries. MFA is a security method that requires users to provide more than just a password to access an account or service. Use of this technology makes it more difficult for hackers to gain access to an account, even if they have a correct password. To date, 26 libraries are live on MFA, 11 are scheduled, and the rest are in progress.

Rose Z. continues to assist with website migration to Drupal 10; the most recent project was with Madison Public Library's teen bubbler site.

### **Consulting Staff Highlights**

Tim D. produces some amazing data dashboards. The two latest additions are a Library Statistics Summary, which visualizes date elements from the monthly library statistical reports, and a Per Capita Service Measure Comparison, which visualizes service data from the DPI annual reports. You can find our dashboards at <https://public.tableau.com/app/profile/scls/vizzes>.

Tamara R. is currently uploading new materials to CONTENTdm for the Reedsburg and Pardeeville libraries, as well as a yearbooks collection for Verona. CONTENTdm is a product that allows libraries and other organizations to build and showcase their digital collections on their websites, making the content more discoverable.

## **Delivery Highlights**

Delivery has partnered with the Wisconsin Department of Health and Human Services to distribute COVID tests to libraries. So far, they have delivered more than 5,100 tests.

## **Other News**

Registration for the Wisconsin Library Association Annual Conference is now open. The conference will be held at the KI Convention Center in Green Bay, November 5 – 8, 2024. An early bird discount is available through October 1; that rate is \$350 for trustees for the full conference and includes breakfast, lunch, and break each day. The single day rate is \$190. Please contact me if you would like additional information about conference attendance.

The Cornerstone Award Event will be held on from 5:30 until 7:30 p.m. on Thursday, October 3, 2024, at Waunakee Public Library. It promises to be a very exciting night. This year's award honors Jaime Healy-Plotkin, a former trustee on this board. First Business Bank, Hausmann Group, and Andy's Heating and Cooling have sponsored the event.

I will be out of the office from September 28 through October 9. Please direct any questions during that time to Heidi Moe or Kerrie Goeden.

**Respectfully submitted by,**

*Shannon M. Schultz*