

Technology Report

August/September, 2024

Systems Administration

- Windows 11 upgrades for staff PCs are ongoing.
- SCLS will begin using Dell Command Update software to deploy device driver and firmware upgrades to staff and patron PCs. We have never done this before, so the plan is to start out slow with a few pilot libraries.

Adobe Products on SCLS-supported Patron PCs

On April 5th, 2023, the Technology Committee agreed that we could pilot test installing Adobe products on patron PCs at MPL. MPL had SCLS install Adobe software on a couple of their patron PCs. No issues came up during the pilot test. We believe we can allow other libraries to make the same request.

There are some requirements:

1. This is limited to paid Adobe products that fulfill a critical library service.
2. Adobe Digital editions is not an eligible product due to privacy concerns.
3. The library will be responsible for purchasing, maintaining and storing the licenses.
4. The library will be responsible for contacting SCLS to have the software installed.
5. The library will be responsible for coordinating updates to the software with SCLS.
6. SCLS will not support the use of the Adobe software.
7. SCLS can discontinue allowing Adobe software installs if problems arise in the future.

The SCLS Patron PCs Policy will be updated to reflect this change.

<https://www.scls.info/patron-pcs>

The following will be added to the “Allowed Customizations” section.

- Select Adobe-branded software approved by SCLS

Microsoft 365

SCLS staff continues to work with libraries on the rollout. More information can be found on the email page of the SCLS Technology pages: <https://www.scls.info/technology/email>. A progress update will be shared with the scls-365 email list.

Reorganization of Technology webpages

The Technology portion of the SCLS website has been reorganized to password-protect detailed information about Technology Services for improved security.



Technology

Now password-protected

Support

- Get Help
- SCLS Status Wiki
- List of SCLS Technology Services

Communication & Committees

- Technology Committee
- SCLS Technology News Blog
- Library technology contacts

Policies

- General
- Network
- Hardware/Software

Technology Services

- Technology services

Website Services

- Website design & Hosting options
- Domain names
- Drupal project
- more...

Other Services

- OverDrive Digital Audiobooks
- Wireless Printing (pdf)

For more information, contact: Vicki Teal Lovely

E-Rate

All funds from the 2023/2024 E-rate cycle have been received and SCLS will issue rebate checks to participating libraries as soon as possible. We have started purchasing network equipment eligible for the 2024/2025 E-rate cycle and network replacements in participating libraries will begin soon. We are beginning to prepare for the 2025/2026 E-rate cycle. New is E-rate support for mobile hotspots for all libraries, not just CIPA compliant libraries. More information on that will be forthcoming. Watch for informational webinars coming up on CIPA/filtering and the benefits of E-rate.

Amherst Joining SCLS Technology Services

Work is underway to prepare the Lettie W. Jensen Library of Amherst for transition to the SCLS network and PC support services, which will then allow them to participate in SCLS PC Support Services. This project is funded by an LSTA grant.